

## POSITION OF DEPARTMENT WITHIN ORGANISATION

**Cross Ocean's** main activities are:

- To represent the commercial and operational interests of Cosco Shipping Co. Ltd. Guangzhou concerning the Dutch market,
- To act as custom broker for Cosco Container Lines Netherlands as well as third parties and
- To act as a neutral freight forwarder.

We are looking for a

### **OPERATOR FORWARDING (F/M)**

#### **Activities / Goals**

- The Operator Forwarding reports directly to the manager.
- To process forwarding files from the moment of order acceptance up to invoicing
- To perform daily custom clearance activities within the department following strictly the company guidelines
- To deal with possible problems with order execution.
- To process and execute different kind of forwarding orders.
- To handle inbound/outbound cargo for Dutch market as well as other countries.
- Contact by phone/ e-mail with all kinds of parties such as customers, vendors, carriers, other logistics companies, etc.
- To update and register data in the FITON system on forwarding and invoicing jobs.
- Attend department meetings, external meetings in case this is requested.
- Open to assist other colleagues with activities related to the business.

#### **Experience, education and competencies**

- MBO 4 working and thinking level (diploma "manager Haven Logistiek" is preferred)
- Minimum 4 years of working experience in a similar working environment is a pré,
- Some experience in export / shipping documentation
- Team player
- Flexible attitude.
- Pro-active
- Accurate
- Good communication skills
- Able to work under pressure.
- Feeling for customer service
- Fluent Dutch and English, both written and spoken
- Knowledge of German language is a pré (spoken)

#### **We offer**

- A professional job with a wide variety of tasks and responsibilities
- Excellent international working environment in the middle of Rotterdam
- Mark conform salary
- A full-time working week of 38.75 hours
- Profit distribution which depends on the operating result
- In addition to 20 days of statutory leave, 11 days of leave in excess of the statutory entitlement based on a full-time appointment
- The possibility to buy 5 extra days of leave
- Contribution for the collective health insurance at the Zilveren Kruis
- Cosco arranges cakes every month to celebrate the birthdays of all employees
- Fresh fruit is placed 3 times a week
- Cosco does not have an active homeworking policy, the organization attaches great importance to cohesion in the office
- This role is full-time



**Cross-Ocean B.V.**

**Interested?**

For questions and additional information, please contact: [recruitment@coscoshipping.nl](mailto:recruitment@coscoshipping.nl) We would like to receive your motivation and CV by e-mail.